ABERDEEN CITY COUNCIL

COMMITTEE	Audit, Risk and Scrutiny Committee
DATE	22 February 2018
REPORT TITLE	Internal Audit Progress
REPORT NUMBER	IA/18/001
LEAD OFFICER	David Hughes
AUTHOR	David Hughes

1. PURPOSE OF REPORT

1.1 This report advises the Committee of Internal Audit's progress against the approved 2017/18 Internal Audit plans.

2. **RECOMMENDATIONS**

2.1 The Committee is requested to review, discuss and comment on the issues raised within this report and the attached appendices.

3. BACKGROUND / MAIN ISSUES

- 3.1 The Internal Audit plan for 2017/18 was approved by this Committee on 23 February 2017. The plan included an indicative Committee date by when it was planned to report each audit and progress against the plan has been reported to each subsequent meeting of the Committee, although the Committee was advised that some of these may change in order to ensure that External Audit could place reliance on specific work. On 26 September 2017, the Committee approved the rescheduling of two audits (PECOS and Fixed Asset Register) from September and November respectively to February 2018 to facilitate this.
- 3.2 On 23 November 2017, the Committee approved the rescheduling of the planned audit of the Craft Workers Payroll to 2018/19 in view of delays in the renegotiation of the Craft Workers Terms and Conditions.
- 3.3 Appendix B to this report shows progress with the audits contained in the plan and a summary is shown in the following table (which incorporates the changes detailed in paragraphs 3.1 and 3.2 above).

Planned Audit Status	Audit Status by Original Target Committee Date						%age
	Jun 17	Sep 17	Nov 17	Feb 18	Apr 18	Total	
Complete	3	5	5	6	0	19	65.5
Draft Report Issued	0	0	0	2	0	2	6.9
Work in Progress	0	0	0	2	3	5	17.2
To Start	0	0	0	0	2	2	6.9
Rescheduled to 2018/19	0	0	0	0	1	1	3.5
Total	3	5	5	10	6	29	100.0

3.4 In September and November 2017, the Committee was advised of staffing issues in Internal Audit and the impact that this had had on the availability of completed audits for those meetings of Committee. Internal Audit is now operating at full establishment and progress is being made with recovering the lost time. Progress had been further impacted by delays in Services responding to requests for data and providing responses to draft reports, and the requirement to undertake additional work in relation to European Interreg project grant claims.

4. FINANCIAL IMPLICATIONS

4.1 There are no direct financial implications arising from the recommendations of this report.

5. LEGAL IMPLICATIONS

5.1 There are no direct legal implications arising from the recommendations of this report.

6. MANAGEMENT OF RISK

6.1 The Internal Audit process considers risks involved in the areas subject to review. Any risk implications identified through the Internal Audit process are detailed in the resultant Internal Audit reports. Recommendations are made to address the identified risks and Internal Audit follows up progress with implementing those that are agreed with management. Where planned progress is not maintained, there is a risk that sufficient work will not have been completed by the end of the financial year for Internal Audit to complete its annual opinion on the Council's control environment.

7. IMPACT SECTION

- 7.1 **Economy** The proposals in this report have no direct impact on the local economy.
- 7.2 **People** There will be no differential impact, as a result of the proposals in this report, on people with protected characteristics. An equality impact

assessment is not required because the reason for this report is for Committee to note Internal Audit's progress against the Internal Audit plan. The proposals in this report will have no impact on improving the staff experience.

- 7.3 **Place** The proposals in this report have no direct impact on the environment or how people friendly the place is.
- 7.4 **Technology** The proposals in this report do not further advance technology for the improvement of public services and / or the City as a whole.

8. APPENDICES

8.1 Appendix A – Progress with 2017/18 Internal Audit Plan.

9. **REPORT AUTHOR DETAILS**

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APPENDIX A

PROGRESS WITH 2017/18 INTERNAL AUDIT PLAN

SUBJECT / SCOPE	OBJECTIVE	Progress as at 9 February 2018	Red Amber Groop	Comment where applicable
		9 February 2018	Amber Green	applicable

CROSS SERVICE

Bond Governance	Consider whether arrangements have been put in place to ensure	Draft report due to be issued Draft report issued	22.12.17 05.01.18	Green	
	compliance with the London Stock Exchange requirements and	Management response due Management response received:	19.01.18		
	safeguarding the Council's credit	Legal and Democratic Services	19.01.18	Green	
	rating.	Finance	28.01.18	Amber	
		C&PS	N/A	Red	
		Economic Development	N/A	Red	
		Updated draft issued to Service	09.02.18	Green	
		Final draft agreed	16.02.18		
		Final Report Issued	16.02.18	Green	
		Original target Committee date	22.02.18	Green	
		Actual submission to Committee	22.02.18		

Capital Plan	Consider whether robust mechanisms are in place for setting, progressing and monitoring the capital plan. It is understood that Council officers are undertaking a	Draft report due to be issued Draft report issued	14.03.17	Green
	Council officers are undertaking a review of this area and the outcome of this will help inform Internal Audit's opinion.	Original target Committee date	08.05.18	Green

SUBJECT / SCOPE OBJECTIVE	Progress as at 9 February 2018	Red Amber Green	Comment where applicable
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CORPORATE GOVERNANCE

PECOS System	Consider whether appropriate control is being exercised over the system	Draft report due to be issued Draft report issued	21.02.18 09.02.18		Delayed due to previously reported
	and that interfaces to and from other systems are accurate and properly	Management response due Management response received	02.03.18 N/A	Green	staffing issues although this is now
	controlled.	Original target Committee date	22.02.18		well progressed
		Amended target date	08.05.18	Green	

Fixed Asset Register	Consider whether procedures for ensuring timely recording of the acquisition / disposal of assets are adequate and that revaluations are undertaken in accordance with recognised best practice. Ensure that a sample of recorded assets exist and those that should be	Draft report due to be issued Draft report issued	TBC	Amber	See below:
	recorded are.	Original target Committee date Amended target date	22.02.18 08.05.18	Amber Green	

Following commencement of the audit, Internal Audit was advised that one area due to be tested is undertaken as an annual exercise by the end January each year. As at 8 February 2018, this work had not been completed. As this is one of the audits that External Audit plans to take assurance from Internal Audit's work, the testing requires to be undertaken on 2017/18 work. Therefore, completion of the audit has been delayed and the outcome will be reported to Committee in May 2018.

SUBJECT / SCOPE	OBJECTIVE	Progress as at 9 February 2018	Red Amber	Comment where applicable
			Green	

CORPORATE GOVERNANCE (continued)

Financial Ledger System	Consider whether appropriate control	Draft report due to be issued	26.01.18		Delayed due to
	is being exercised over the system	Draft report issued	26.01.18	Green	previously reported
	and that interfaces to and from other	Management response due	09.02.18		staffing issues in
	systems are accurate and properly	Management response received	N/A		Internal Audit and of
	controlled.	Original target Committee date	22.02.18	Amber	availability of
		Amended target date	08.05.18	Green	Finance staff to deal
					with provision of
					information, although
					this is now well
					progressed

YourHR	Consider whether appropriate control is being exercised over the system	Draft report due to be issued Draft report issued	22.12.17 10.01.18	Green	
	and that interfaces to and from other	Management response due	19.01.18	Green	
	systems are accurate and properly	Management response received	18.01.18		
	controlled.	Final draft issued to Service	19.01.18	Green	Final draft issued with
		Final draft agreed	01.02.18		some queries to be
		Final Report Issued	01.02.18	Green	resolved.
		Original target Committee date	22.02.18		
		Actual submission to Committee	22.02.18	Green	

SUBJECT / SCOPE	OBJECTIVE	Progress as at 9 February 2018	Red Amber	Comment where applicable
			Green	

CORPORATE GOVERNANCE (continued)

Major IT Business Systems	Ensure that the risk of major IT Business Systems failure is	Draft report due to be issued Draft report issued	16.10.17 13.10.17	Green	
adequately managed.	Management response due	30.10.17	Green		
	Management response received	31.10.17			
		Final draft issued to Service	11.12.17	Amber	Meetings held and
		Final draft agreed	20.12.17		further data being
		Final Report Issued	21.12.17	Green	provided by Service
		Original target Committee date	22.02.18		
		Actual submission to Committee	22.02.18	Green	

Post-Election Training for new Council	Ensure that appropriate arrangements were made for training	Draft report due to be issued Draft report issued	06.12.17 05.12.17	Green	
	Councillors following the May 2017	Management response due	05.01.18	Green	
	Local Government Elections, that	Management response received	18.12.17		
	training was delivered and was	Final draft issued to Service	22.12.17	Green	
	effective.	Final draft agreed	10.01.18		
		Final Report Issued	10.01.18	Green	
		Original target Committee date	22.02.18	Green	
		Actual submission to Committee	22.02.18		

SUBJECT / SCOPE	OBJECTIVE	Progress as at 9 February 2018	Red Amber Green	Comment where applicable
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EDUCATION AND CHILDREN'S SERVICES

Care of Children and	To obtain assurance that care needs	Draft report due to be issued	02.08.17	A mala a m	Availability of service
Young People –	are being identified, planned, and	Changed to	29.09.17	Amber	management due to
Community Care	recorded accurately, and that costs	Draft report issued	17.11.17		external inspection
(Children's Social Work	charged are appropriate and	Management response due	15.12.17	Green	and then departure
Payments)	adequately controlled.	Management response received	30.11.17		of lead auditor.
		(meeting)			
		Updated draft issued to Service	30.11.17	Green	
		Management response received	22.12.17		
		Final draft issued to Service	11.01.18	Amber	
		Final draft agreed	07.02.18		
		Final Report Issued	07.02.18	Green	
		Original target Committee date	22.09.17	Amber	
		Anticipated submission to Committee	22.02.18		
		Actual submission to Committee	22.02.18	Green	

Nursery Education –	Consider whether statutory	Draft report due to be issued	23.11.17	Green	
Pre-School	obligations are being delivered and	Draft report issued	23.11.17		
Commissioned Places	that adequate control is exercised	Management response due	22.12.17	Green	
	over expenditure. To include	Management response received	07.12.17		
	consideration of plans in place to	Final draft issued to Service	08.12.17	Green	
	deliver the Scottish Government's	Final draft agreed	15.12.17		
	expansion in early education and	Final Report Issued	21.12.17	Green	
	childcare which comes into force in	Original target Committee date	22.02.18		
	August 2020.	Actual submission to Committee	22.02.18	Green	

SUBJECT / SCOPE	OBJECTIVE	Progress as at 9 February 2018	Red Amber	Comment where applicable
			Green	

EDUCATION AND CHILDREN'S SERVICES (continued)

Placements	Review progress with implementing the Inclusion Review and consider whether system used to make and review on-going out of authority placements is robust and that	Draft report due to be issued Draft report issued	23.02.18	Green	
	alternatives are considered before decisions are made which commit expenditure.	Original target Committee date	08.05.18	Green	

COMMUNITIES, HOUSING AND INFRASTRUCTURE

Vehicle Usage	Ensure that adequate procedures are in place to ensure that vehicles are being used effectively for business purposes and any non-business use is appropriately reported.	Draft report due to be issued Draft report issued	17.11.17 13.11.17	Green	Commencement delayed due to staffing issues in Internal Audit as advised to Committee on 26.09.17
		Management response due Management response received	04.12.17 06.12.17	Green	
		Final draft issued to Service Final draft agreed	15.12.17 24.01.18	Amber	
		Final Report Issued	25.01.18	Green	
		Original target Committee date Anticipated Committee date	23.11.17 22.02.18	Amber	
		Actual submission to Committee	22.02.18	Green	

SUBJECT / SCOPE	OBJECTIVE	Progress as at 9 February 2018	Red Amber	Comment where applicable
			Green	

COMMUNITIES, HOUSING AND INFRASTRUCTURE (continued)

Capital Contracts	Ensure appropriate arrangements are in place regarding the tendering	Draft report due to be issued Draft report issued	22.12.17 09.01.18	Green
	for and monitoring of a sample of	Management response due	19.01.18	Green
	capital contracts and value for money	Management response received	15.01.18	
	is being obtained.	Updated draft report issued	17.01.18	Green
		Final draft issued to Service	01.02.18	Green
		Final draft agreed	08.02.18	
		Final Report Issued	08.02.18	Green
		Original target Committee date	22.02.18	Green
		Actual submission to Committee	22.02.18	

Stores Purchasing	Ensure that appropriate	Original target Committee date	08.05.18	Green	Not yet commenced
	arrangements are in place regarding				
	procurement of stock.				

being obtained. Original target Committee date 08.05.18 Green	Homeless Persons – Housing Support budget	Consider whether adequate control is being exercised over income and expenditure, and that best value in	Draft report due to be issued Draft report issued	23.02.18	Green		
		expenditure, and that best value is being obtained.	Original target Committee date	08.05.18	Green		

Internal Transport	Consider whether robust tendering	Original target Committee date	08.05.18	Green	Not yet commenced
Tendering Procedures	procedures are in place and are				
	operating satisfactorily.				

SUBJECT / SCOPE	OBJECTIVE	Progress as at 9 February 2018	Red Amber	Comment where applicable
			Green	

ADULT SOCIAL CARE

Social Work Payroll	Consider whether all aspects of	Draft report due to be issued	22.12.17	Green	Commencement
payroll administration (new starts, leavers, timesheet completion and authorisation, overtime approval, etc) are adequately controlled.	Draft report issued	22.12.17		delayed due to	
	Management response due	12.01.18	Green	staffing issues in	
	Management response received	12.01.18		Internal Audit as	
	Final draft issued to Service	16.01.18	Green	advised to	
	Final draft agreed	30.01.18		Committee on	
	Final Report Issued	30.01.18	Green	26.09.17	
		Original target Committee date	23.11.17	Amber	
		Anticipated submission to Committee	22.02.18		
		Actual submission to Committee	22.02.18	Green	

Social Work Financial	Consider whether adequate	Draft report due to be issued	03.11.17	Amber	Commencement
Assessments	arrangements are in place across the	Changed to	17.11.17		delayed as above
	Service to undertake financial	Draft report issued	15.11.17		and then there were
	assessments in an accurate and	Management response due	15.12.17	Green	ICT issues regarding
	efficient manner.	Management response received	15.12.17		access to required
		Final draft issued to Service	16.01.18	Amber	information resulting
		Final draft agreed	09.02.18		in further delay.
		Final Report Issued	09.02.18	Green	
		Original target Committee date	23.11.17	Amber	_
		Anticipated submission to Committee	22.02.18		
		Actual submission to Committee	22.02.18		

9 February 2018 Amber applicable Green	SUBJECT / SCOPE	OBJECTIVE	Progress as at 9 February 2018		Comment where applicable
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ADULT SOCIAL CARE (continued)

Care Management	To obtain assurance that care needs are being identified, planned, and recorded accurately, and that costs	Draft report due to be issued	28.02.18	Green	Commencement delayed due to staffing issues in
charged are appropriate and adequately controlled.	Original target Committee date Amended target date	22.02.18 08.05.18	Amber	Internal Audit as advised to Committee on 26.09.17	

GENERAL

Contingency - Investigations and additional works.To undertake investigations and additional works as they arise and to provide a contingency should systems subject to audit not be adequately documented by Services prior to audit.	
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	Certify six-monthly grant claims	First six-monthly grant claim for ACE Retrofitting certified – August 2017
relation to Interreg	made in relation to the following	First six-monthly grant claim for Heat Net certified – August 2017
Projects	Interreg Projects as required by	
	Interreg Programme Secretariat:	First six-monthly grant claim for HyTrEc2 (Lead Partner) January and February 2018
	 HyTrEc2 (Partner) 	
	 HyTrEc2 (Lead Partner) 	
	 ACE Retrofitting (Partner) 	
	 Heat Net (Partner) 	
	BEGIN (Partner)	

SUBJECT / SCOPE	OBJECTIVE	Progress as at
		9 February 2018

INTEGRATION JOINT BOARD

The following audit is included in the Internal Audit plan for the Aberdeen City IJB and will be reported to the IJB Audit and Performance Systems Committee before being reported to the Audit, Risk and Scrutiny Committee for information.

Integration and Change Funding	Ensure appropriate governance is in place to manage delivery of funded projects and use of the funds.	The report arising from this work will be presented to the ACC IJB Audit and Performance Systems Committee on 13 February 2018 before presentation to the Audit, Risk and Scrutiny Committee in April 2018.